

Our Ref: FSc

September 2016

Dear Parent or Carer

Baysgarth School Piota App

We are delighted to announce that we have recently launched our Baysgarth School Piota app. The Baysgarth app is designed to keep you informed about your child's life at school and keep you up to date with news, events, useful information and more. The app can be personalised for each user so they receive notifications about their child's year, a specific event or topics they express interest in.

The Baysgarth app is available to download for free for Apple and Android devices via the App Store and Google Play. Anyone can access the app, including parents, students and the wider community!

The app developer promises regular updates, so please let us know what other information and features you would like to see.

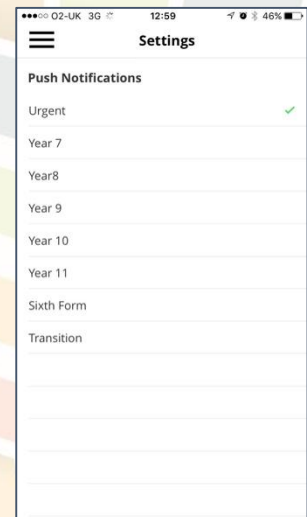
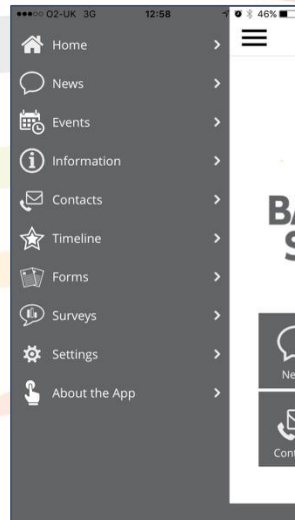
How to Download the App

Visit the Apple App Store or Google Play on your device and search for 'Baysgarth School'.



Tips for Users

1. Start at the 'Home' screen and tap the menu tiles to find your way around the app.
2. A menu of further items can be found by tapping 'More'.
3. The 'Timeline' tile contains a record of the alert messages you have been sent by the school. The app's badge counter will alert you to new messages.
4. You can filter the alert messages you receive. On the 'Settings' page (tap the 'More' tile on 'Home' screen, then scroll to the bottom of the menu). Urgent alerts are urgent messages intended for everyone. You can opt into and out of year groups or other groups as you wish.
5. It is a good idea to turn the app off when not in use. This allows content to refresh. You will not miss anything urgent since alert messages will pop up on your phone even when the app is off.



Frequently Asked Questions

Q. How do I see what's on the app and navigate around?

A. Tap the tiles and articles to open them. When you want to go back a screen or return to the 'Home' screen tap the top left arrow.

Q. Can I comment on articles?

A. No. You cannot comment within the app.

Q. I have a Windows phone/ Blackberry. Can I get the app?

A. No, sorry, the app only works on Apple or Android devices.

Q. Can I get the app on my PC or laptop?

A. No. The app works on smartphones and tablets, not PCs or laptops.

Q. I only want to see information about my child.

A. Tap 'More', then scroll to the bottom of the menu, tap 'Settings' then opt into the years you want and out of the ones you don't.

Q. How secure is the app?

A. All data is fully encrypted and the app developer, Piota, is registered with the ICO (the UK government's Information Commissioner's Office). Your phone or tablet cannot be infected or hacked through downloading the app.

Q. Will I still get letters and text messages from school?

A. Yes. We will continue to send letters electronically via email, update our school website and Facebook account, and send text alerts.

Q. How can I give feedback and make suggestions about the app?

A. From the 'Home' screen, tap the 'More' tile, tap 'Surveys' then 'Our New App'. We welcome feedback as this will help us make the app more useful. We will pass on any technical requests to the developer.

If you would like any further information, please do not hesitate to contact the school.

Yours faithfully



Mr R Briggs
Head Teacher